



1 Introduction

Clouds of care processes personal data collected via its website (epilog.care) that are collected when using the website, such as IP address, browser type, the number of times you visited the website and the pages you visited. This personal data has been obtained with the help of cookies. Clouds of care uses this data for statistical and performance purposes.

2 What are cookies?

A cookie is a text file that is installed in the browser of your computer or mobile device by a website's server when you consult a website. The use of cookies makes it possible to recognize visitors' browsers, with the aim of remembering information about you. It usually contains the name of the server that placed the cookie as well as a unique code which makes it possible for your browser to be recognized when you visit the website. It allows us to retain certain settings, such as your language choice, to make your visit to the website faster and easier. Cookies can also be used to make the content or advertisement on a website more relevant for the visitor and can be adapted to his personal taste and needs. Certain cookies can be placed by a third party, for example Google Analytics for measuring the use of the website. If you do not want a website to place cookies on your computer, you can change the settings of your browser. This is explained further in the next section.

3 Overview of personal data

3.1 How long are cookies stored?

TEMPORARY COOKIES

Temporary cookies are only temporarily stored in your browser or application. As soon as you close and leave your browser or application, those cookies will be deleted.

PERMANENT COOKIES

Permanent cookies remain on your computer or mobile device, even if you close the browser or the application. Permanent cookies make it possible to recognize you during subsequent visits to the website or application. Permanent cookies remain on your device until their end date is reached, until a new cookie is installed, or until you delete them in your settings of your browser, application, or mobile device.

3.2 Who places and manages cookies?

FIRST-PARTY COOKIES

First-party cookies are cookies that Clouds of care manages and that are specific to the visited or used online service.

THIRD-PARTY COOKIES

Third-party cookies are cookies that are managed and placed by a third party. This happens during your visit or use of the website. Third party cookies ensure that certain information is sent to third parties by your visit to the website.

3.3 Why cookies?

NECESSARY COOKIES

Necessary or essential cookies are cookies that are necessary for the operation of the website. It is therefore advised not to disable these cookies.

PERFORMANCE AND ANALYTICS COOKIES

Based on these cookies, information is collected about the way visitors use our website. This is done with the intention to improve the content of our websites, to further adapt it to the wishes of the visitors and to increase the usability of our websites, for example google analytics.

FUNCTIONAL COOKIES

These are cookies that ensure that the website functions properly. Examples of this are cookies for:

- remembering your login details
- ensuring the security of your login details
- ensuring the uniformity of the layout of the website

4 How to manage your cookies?

You can manage the installation of cookies on your device via your browser settings. You can also remove the already installed cookies from your computer or mobile device at any time. If you choose to disable cookies, you can do so for the browser you use:

- Internet explorer: <https://support.microsoft.com/en-gb/windows>
- Google Chrome: <https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=en-GB>
- Firefox: <https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop?redirectslug=enable-and-disable-cookies-website-preferences&redirectlocale=en-US>
- Safari: https://support.apple.com/kb/index?q=cookies&src=globalnav_support&type=organic&page=search&locale=en_GB

If you use different devices to visit this website, make sure that your cookie preferences are set on the browser of every device.

Please note that disabling certain cookies may result in the malfunction of related features on the website e.g. certain graphics may not show the way they are meant to, or you may not be able to use certain services.

5 Clouds of care uses different types of cookies:

Cookie	Domain	Description	Storage duration
_ga	epilog.care	Statistical cookie used to store and count pageviews	2 years
_gat_UA- #	epilog.care	Functional cookie used to read and filter requests from bots	1 minute
_gid	epilog.care	Statistical cookie used to store and count pageviews	1 day
_hjAbsoluteSessionInProgress	epilog.care	Statistical cookie used to track website traffic and performance	1 day
_hjFirstSeen	epilog.care	Statistical cookie used to track website traffic and performance	1 day
hjSessionUser#	epilog.care	Statistical cookie used to track website traffic and performance	1 day
hjSession#	epilog.care	Statistical cookie used to track website traffic and performance	1 day
_hjTLDTTest	epilog.care	Statistical cookie used to track website traffic and performance	1 year
_hjIncludedInPageviewSample	epilog.care	Statistical cookie used to track website traffic and performance	2 minutes
_hjIncludedInSessionSample	epilog.care	Statistical cookie used to track website traffic and performance	2 minutes
moove_gdpr_popup	epilog.care	Functional cookie used to store cookie consent preferences	1 year